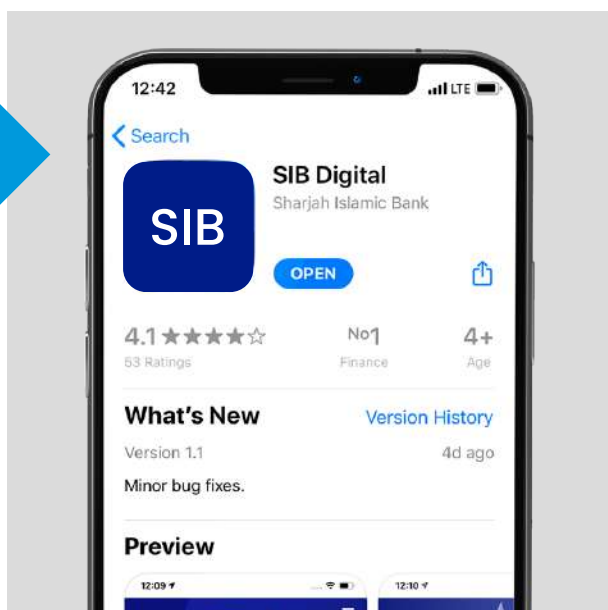


Reset password – Mobile Banking

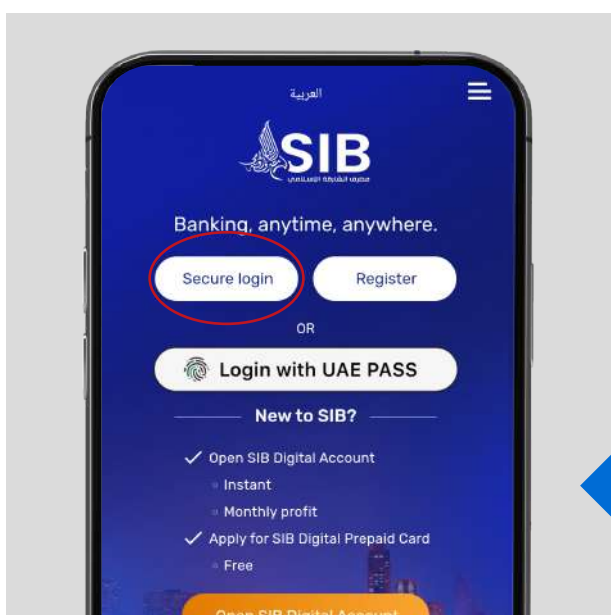
01

- Download SIB Digital app



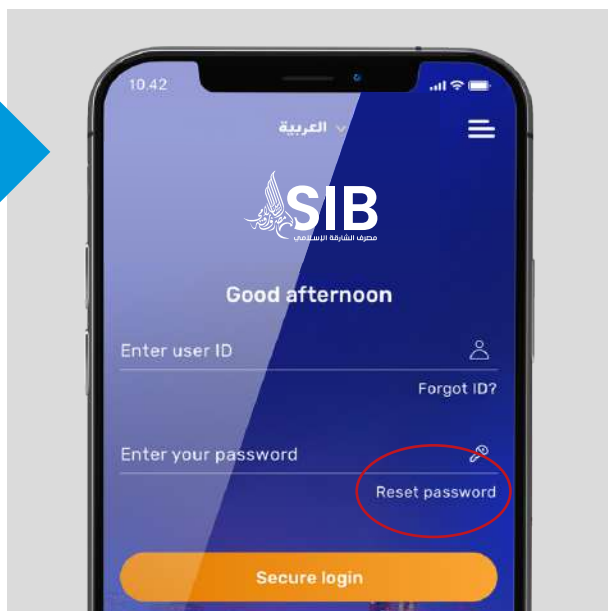
02

- Launch SIB Digital app
- Select Secure Login



03

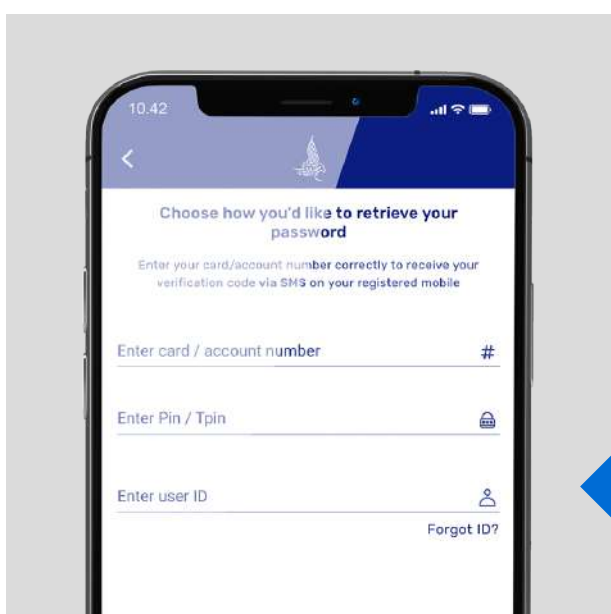
- Select Reset Password



04

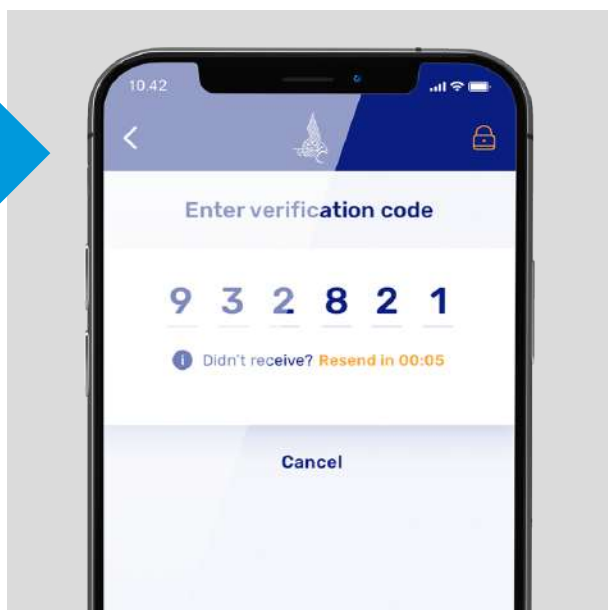
- Enter card number & card pin
- Or
- Enter account number & Tpin*
- Enter user ID

*If you don't have a Tpin call 065999999



05

- Enter verification Code (OTP) sent to your registered mobile number



06

Enter new password & confirm

1. Use at least 8 character
2. Minimum one number or one special character should be entered
3. Use upper & lower case characters

Done!

