

PARTICIPATION MEMBERSHIP POLICY

PERSONAL FINANCE TAKAFUL INSURANCE POLICY No. P/80/PFTI/100011/00/00

This Takaful Insurance Agreement (hereinafter referred to as the "Policy") has been concluded by and between:

- Sukoon Takaful PJSC. (Sukoon Takaful), P.O. Box 1993, Dubai, United Arab Emirates, hereinafter referred to as "Sukoon Takaful",

And

- Sharjah Islamic Bank (the "Participant").

-Whereas "Sukoon Takaful" practices Takaful Insurance Activities according to the rules and principles of Islamic Shari'a which is based on cooperation between the Participants upon any damage incurred by one of them which is covered under the policy held by him. Such compensation shall be in the form of cash contributions paid by the Participants as donations in the Takaful Fund the account of the Participants in the form of Contributions as well as the investment returns of such contributions.

-Whereas the Participant has agreed to deal with "Sukoon Takaful" according to this form to Takaful Insurance and participate with the other Participants in the Takaful Fund cooperation basis, pay his cash contribution (Contribution) and its investment return by an amount sufficient to cover the compensations paid by the Company from the Takaful Fund on behalf of the Participant to any of them who sustains one for compensation.

-Whereas the Participant. has agreed to appoint "Sukoon Takaful" as his attorney for a known consideration called management agency fee to manage the Takaful Insurance Operations carried by "Sukoon Takaful" in favor of the Participants as fund owners (Arbab Mal) in consideration of a common share from the investment returns according to Islamic Shari'a rules of absolute (Unrestricted) Mudaraba in which Mudarib is allowed to mix his funds with the Mudaraba capital.

-Whereas the Participant. has agreed that the amount of management agency fee deducted from the Contribution payable by the Participant and "Sukoon Takaful" common share in the investment returns in its capacity as Mudarib, have been determined in a public announcement available at "Sukoon Takaful" head office and branches (to be approved before the beginning of each financial year and applied to all the policies concluded during such year).

-whereas the compensations are paid to the Participants by "Sukoon Takaful" from the Takaful Fund, any liability for the insurance (compensation) or payment to the Participant Provided for in the policy or any previous or subsequent understanding and agreement between "Sukoon Takaful" and Participant whether by way of evidencing or denial, means the liability of the Takaful Fund itself and payment from such account, even if the matter is attributable to "Sukoon Takaful" in any form or manner.

-whereas the Participant has agreed to distribute the Surplus created on the Takaful Fund – after the deduction of all necessary provisions and reserves–among the joint Participants in the Takaful Fund at the end of the financial year in which such surplus has been created, in accordance with the mechanism approved by the Internal Sharia Supervision Committee in "Sukoon Takaful"– hereby authorized by the Participant in this respect–and ratified by "Sukoon Takaful" board of directors. The Participant also agreed to cover the loss of the Takaful Fund in a certain financial year from the surplus created in any following financial year.

-whereas "Sukoon Takaful" shall enter into contract with each Participant by attorney ship of other Participants i.e. the Takaful Fund in connection with the insurance operations.



Schedule: means the schedule(s) and/or the Policy containing the fees to be charged by the Company to the **Participant** (out of the **Contributions**) and any other particulars related to this Policy.

Sharia: means the Islamic rules and principles of Sharia as interpreted by the Internal Sharia Supervision Committee.

Surplus: means the net sum arrived at after performing the Surplus Calculation

Surplus Calculation: means the calculation performed by the Company in order to determine whether a Surplus exists in the Takaful Fund, as performed under guidance of the Internal sharia Supervision Committee.

Takaful Fund: means the segregated total sum of the Contributions managed on Takaful basis by the Company, as Wakeel, and invested by the Company, as Mudareb, out of which the Coverage related Benefits are paid.

Wakala (Agency Contract): means an agreement between two parties whereby one of them (**Principal**; Participant) appoints the other (**Wakeel**; Company) to manage and operate Takaful operations on the principal(s)' behalf. The Wakeel is entitled to a specific Wakala Fee, be it a lump sum or an agreed percentage of the Contributions.

Wakala Fee: means the Wakala Fee deducted by the Company from the Contributions that is defined in the Schedule, which is subject to change by the Company at the commencement of each new fiscal year, as will be published in the Company's branches.



General Provisions

Clause 1: POLICY SPECIFIC DEFINITIONS

In this Policy, the following words and phrases shall have the meanings hereby assigned to them:

Takaful Scheme	Shall mean the Scheme described in the First Schedule.
Finance Customer(s):	means the individual(s) who have 1. Availled Finance and 2. chosen Sukoon Takaful for their Finance Takaful coverage 3. and are listed in the regular declaration maintained by the participant for contributions, in order to guarantee uninterrupted takaful coverage.
Eligible Finance Customer(s):	means all Finance Customers of the Participant as defined above who are to be included in this Policy and who have fulfilled all the requirements set out by the Participant under its relevant scheme and who are within the Maximum Age limit defined in this Policy and in accordance with its terms & conditions.
Commencement Date:	means the date the Covered Person is enrolled for this Policy by the Participant or the date of inception of this Policy whichever is later.
Scheme Anniversary:	01 st October of each and every subsequent year:
Policy Period:	means a period of twelve months commencing on any Scheme Anniversary:
Maximum Age in Scheme:	As specified in schedule.
The Normal Inclusion Date:	means the first date on which an eligible Finance customer has the right to be included in the Takaful Scheme. This date will coincide with the Commencement Date of this Policy for all Eligible Finance Customers who have an outstanding Finance amount with the Participant on that date. Eligible Customers who are granted Finance by the Participant after the Commencement Date will be covered under the Policy providing, they satisfy the eligibility criteria set forward by the Company in this Policy.
The Entry Date:	means the Date on which an Eligible Finance Customer is first included in the Scheme to become a Covered Person:



The Takaful Contribution:	means the amount paid by the Participant as Contribution in the Takaful Fund.
Accident	means where the Bodily Injury is caused solely and directly by external violent means is unexpected, unforeseeable and not attributable to the Covered Person's intentional self-injury or suicide.
Benefit	means the indemnity payable under the scope of this Policy in respect of Death.
Bodily Injury	means Injury, which is caused by an Accident which within twelve months from the date of such Accident results in Covered Person's Death.
Date of Event	means any one of the following: In respect of Death the date of Death, resulting from an Accident or sickness happening after the Commencement Date and during the Policy period. In respect of Permanent Total Disablement, the date of recognition of Permanent Total Disablement by Government Medical Board&/or similar competent authority, resulting from an Accident or Illness happening/manifesting after the Commencement Date and during the Policy period.
Free Cover Limit (FCL)	means the amount up to which a new customer could be included in the Policy without provision of medical or other evidence of good health/insurability. Any sum covered in excess of FCL shall be at acceptance of the Company and subject to production to the Company such evidence of good health / insurability as the Company may require.
Sickness	means a disease or illness first occurring after the Commencement Date
Injury	means Bodily Injury resulting from an Accident occurring after the Commencement Date and during the Policy period.
Pre-existing Condition	means illness, disease or sickness occurring or manifesting after the Commencement Date, for which advice or treatment was sought or obtained from a medical practitioner, chiropractor, naturopath, or any other practitioner of a similar kind within twelve months immediately prior to the Commencement Date.



Finance Customer	Sum of money borrowed by Eligible Finance Customer from the Participant
Claim Documents:	All necessary documentation required to avail the covered benefits.
Terrorism	means an act of Terrorism including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organization(s) or government(s), committed for political, religious, ideological, or ethnic purposes or reasons including the intention to influence any government and/or to put the public, or any section of the public, in fear.
Free look period	Time frame in which a new covered person can be opted out from Takaful coverage and their contribution is refunded.
The Perils:	means the incident or event which leads to a loss or damage within the terms, conditions and limitations of the Policy and renders entitlement for the Benefit.



ANTI-MONEY LAUNDERING & COMBATING TERRORIST FINANCING

Sukoon Takaful and Sharjah Islamic Bank shall comply with all applicable laws, regulations, and regulatory guidance in the United Arab Emirates relating to Anti-Money Laundering and Combating the Financing of Terrorism, including but not limited to Federal Law No. 4 of 2002 on the Criminalization of Money Laundering, Federal Law No. 1 of 2004 on Combating Terrorism Offences, Federal Decree-Law No. 20 of 2018 (as amended), Cabinet Decision No. 10 of 2019 (as amended), Insurance Authority Resolution No. 13 of 2015, and the Central Bank of the UAE's AML/CFT Guidance for the Insurance Sector.

Both parties shall establish and maintain effective AML/CFT compliance frameworks that include appropriate customer due diligence measures, ongoing transaction monitoring, regular staff training, and timely reporting of suspicious transactions to the UAE Financial Intelligence Unit through the goAML platform. Each party shall cooperate fully with the other in ensuring compliance with these obligations and shall provide access to relevant records and documentation upon request by competent authorities.

CONTRIBUTION PAYMENT WARRANTY

Notwithstanding anything to the contrary in the Takaful Policy, the Participant undertakes that Contribution will be paid in full to the Company within the agreed payment terms (or, in respect of installment Contributions, when due). If the Contribution due has not been so paid to the Company within the agreed payment terms (and, in respect of installment Contributions, by the date they are due), the Company shall have the right to cancel the Policy by notifying the Participant and/or the Intermediary in writing. In the event of cancellation, Contribution will be due to the Company for the period it was on risk, but the full Policy Contribution shall be payable to the Company in the event of a loss or occurrence prior to the date of termination which gives rise to a valid claim under the Policy. It is agreed that the Company shall give 30-days prior notice of cancellation to the Participant and/or the Intermediary. If Contribution due is paid in full to the Company before the notice period expires, notice of cancellation shall automatically be revoked. If not, the Policy shall automatically terminate at the end of the notice period. If any provision of this clause is found by any court or administrative body of competent jurisdiction to be invalid or unenforceable, such invalidity or unenforceability will not affect the other provisions of this clause which will remain in full force and effect.

ELECTRONIC TRANSACTIONS:

- a. The Participant agrees to adhere to and comply with all such terms and conditions as the Company may prescribe from time to time and hereby agrees and confirms that all transactions effected by or through facilities for conducting remote transactions including the internet, world wide web, electronic data interchange, call centers, tele-service operations (whether voice, video, data or combination thereof) or by means of electronic, computer, automated machines network or through other means of telecommunication, established by or on behalf of the Company, for and in respect of this Policy or its terms, or the Company's other products and services, shall constitute legally binding and valid transactions when done in adherence to and in compliance with the Company's terms and conditions for such facilities, as may be prescribed from time to time.
- b. The Participant agrees and authorizes the Company and its associate partners to contact the Participant or the covered person anytime (including electronically through email, sms or telephone) for seeking any additional information and/or for providing any additional information whether related to the Policy and/or other Company's products or promotions.



AUTHORIZATION BY THE PARTICIPANT

The Participant and the covered person hereby agrees and authorizes:

- a) the Company to use any of its approved verification agencies or make references/inquiries from any source of information, or any person or entity nominated herein:
- b) all financial institutions, bank, debt collection agencies, credit bureaus or any other person or entity to disclose and provide the Company with any information requested about or related to the Covered person as in its possession.
- c) the Company, at any time and at its absolute discretion, to use and/or disclose the particulars and information provided in the Policy or the proposal form or any information relating to Covered person's liabilities towards the Company, or any other financial information including any breach of obligations or defaults (including in Contribution payment or repayment) or any other financial information to any other entity, individual, organization, institution or financial institutions or banks, debt collection agencies or credit bureaus.
- d) the Company to collect, store, disclose and/or transfer any and/or all your personal and/or personal sensitive information (including which you provide to us) to third parties including but not limited to reinsurers, surveyors, loss adjusters, loss assessors, IT service providers, claim administrators, medical providers, emergency support/assistance providers, professional advisors, consultants, auditors, additional administrative and/or support service providers, and other entities or persons, whether within or outside the UAE, as may be required in relation to underwriting/ issuing/administering / processing/ reinsuring your Policy and/or claims and/or for research, analysis and/or statistical purposes, and/or as may be required by the Company.
- e) The Company to disclose and/or report your personal information to legal/regulatory agencies/bodies if and as required by law and/or regulatory requirements

SANCTION CLAUSE

Targeted Financial Sanctions (TFS) measures apply as per decision by the relevant United Nations Security Council (UNSC) Sanctions Committee (UNSC Consolidated List) and UAE Cabinet Decision (UAE Local Terrorist List), along with any other applicable unilateral or multilateral sanctions such as those issued by the United States, European Union, United Kingdom.

The Takaful Provider shall not provide cover and shall not be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose the Takaful Provider or the Bank to any sanction, prohibition or restriction under United Nations resolutions, UAE Targeted Financial Sanctions regime, or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom, Germany, France, United States of America, United Arab Emirates, and/or all other jurisdictions where the Takaful Provider transacts its business.

The Takaful Provider will not provide any coverage and/or pay any benefit under the Policy if the Covered Person or person entitled to receive a payment is:

- Residing in any sanctioned country.
- Listed on the UN Consolidated List, UAE Local Terrorist List, OFAC Specially Designated Nationals (SDN) List, or any other international or local sanctions list; or

Claiming the payment for any services received in any sanctioned country.

The Provider shall not offer cover, pay any claim, or provide any benefit under this Policy if the customer, Covered person, or beneficiary is identified to have sanctions exposure, including being listed on the United Nations Security



having read, consented to the same. The Data Subject confirms to have notified all other relevant Data Subject(s) about Sukoon Takaful's Privacy Policy and to have obtained their relevant consents prior to transferring any of their personal data to Sukoon Takaful

No Constructive Notice

The Company shall not be liable under the Policy in the event of any misrepresentation or non-disclosure by the Participant or the covered Person of any material information at any time during the currency of the Policy.

Any knowledge or information of any circumstances or condition in connection with the Covered Person, in possession of any official of the Company shall not be the notice to or be held to bind or prejudicially affect the Company notwithstanding subsequent acceptance of the Contribution.

Material Change

The Participant shall immediately notify the Company by fax or in writing of any material change in the risk and cause at his own expense such additional precaution to be taken as circumstances may require to ensure safety thereby containing the circumstances that may give rise to a claim and the Company may adjust the scope of the cover and/or the Contribution, if necessary accordingly.

FREE LOOK PERIOD

The newly joined covered person will be granted a Free Look Period of 30 calendar days, during which the Takaful Company will reimburse the contribution amount paid by the covered person. However, in the event of early cancellation or early settlement of the covered person's finance facility within the free-look period, the Takaful Company reserves the right to deduct any medical underwriting cost incurred.

It is hereby noted and agreed that the Contribution charged from the covered person under this Takaful Policy includes the arrangement and distribution fees of the Participant.

COMPLAINTS

If you have any feedback or complaints, please contact us through our Call centre on 800 272262 during our operating hours from 8AM to 5PM (U.A.E. Time), from Monday to Friday, or visiting our website, www.sukoontakaful.com alternatively you can email us on customercare@sukoontakaful.com



SECOND SCHEDULE

Attached to and forming Part of the
Policy No. P/80/PFTI/100011/00/00

Participant	Sharjah Islamic Bank United Arab Emirates										
Address of the Participant	Dubai – U.A.E.										
Business	Group Contract for the customers who avail the finance facility offered by the Participant.										
Covered Person	Finance customers who are actively at work on the Commencement Date of the scheme or the date of taking the finance whichever is later and meeting the Eligibility conditions of the Policy.										
Adherence	eligible customers as identified by the participant.										
Policy Period	From 01 st October 2025 to 30 th September 2026 (both days inclusive)										
Geographical Limit	Worldwide										
Jurisdiction	United Arab Emirates										
Limits of Indemnity	Actual outstanding balance including the accrued profit not exceeding original Finance amount as at the Date of Event subject to a maximum of AED.7,000,000/-										
Minimum & Maximum age at Issue	Min: 18 years & Max: 64 years										
Maximum Coverage Age	70 years for Death and 65 for PTD										
Free Cover Limit	AED.500,000/- age 20 years upto 45 years (applicable per person)										
Contribution Rate	Contribution Rate to be applied on Outstanding Finance Balance Per Month rates are net of all taxes, expenses, etc. <table><tr><th>Age Last Birthday</th><th>Rate in percentage Per Month</th></tr><tr><td>18-45</td><td>0.0093%</td></tr><tr><td>46-55</td><td>0.0412%</td></tr><tr><td>56-60</td><td>0.0893%</td></tr><tr><td>61-65</td><td>0.1491%</td></tr></table>	Age Last Birthday	Rate in percentage Per Month	18-45	0.0093%	46-55	0.0412%	56-60	0.0893%	61-65	0.1491%
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18-45	0.0093%										
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61-65	0.1491%										



POLICY CONDITIONS

Notwithstanding anything contained herein to the contrary:

Eligibility

- Eligible Members availing finance facility provided by the Participant.
- Should be actively and gainfully pursuing employment.
- Financial eligibility should be strictly applied.
- Finance customer shall be within the age criteria mentioned herein.
- Finance Customer shall be a resident in UAE at issue.

Age limits

Minimum age at entry

18 completed years

Maximum age at entry

64 completed years

Maximum cover age

70 years for Death and 65 years for PTD

Maximum Finance amount

AED 7,000,000

Basis of Sum Covered

Finance amount extended by the Participant.

Geographic Limitation

Covered persons are residents of UAE.

Minimum enrollment: 50 customers per year is mandatory.

Appendix – Underwriting Guidelines

Medical Matrix for New Borrowers

<u>Sum Assured (AED)</u>	<u>Age 20 – Age 45</u>	<u>Age 46 – Age 64</u>
Up to AED 500,000	FCL	MQ + MER
AED 500,000 to 2,000,000	MQ + MER	MQ + MER + Blood + RECG
AED 2,000,001 – AED 7,000,000	MQ + MER + Blood + Stress ECG	MQ + MER + Blood + Stress ECG
MQ: Medical Questionnaire. This questionnaire must be completed dated and signed by the applicant / Customer.		
MER: Medical examination report completed by a medical examiner and including a urinalysis.		
Blood: Complete Blood Count with peripheral smear , HIV 1 & 2 Antibody test, Fasting Glucose, HbA1c, Creatinine, total Cholesterol, LDL, HDL, triglycerides, transaminases SGOT & SGPT gamma GT, Alkaline Phos, Total Bilirubin Hepatitis B & C serology, PSA (Men above age 50 Years)		
ECG: 12 lead Electrocardiogram with cardiologist report.		
Stress ECG: Exercise ECG with cardiologist report.		
For cases involving individual underwriting with an unsatisfactory MQ, no coverage will be allowed until such time the underwriting decisions are reached and communicated to the Policyholder by the Takaful Provider.		



- Pensioner(s) will be covered for Death only, subject to retirement not being for any medical reasons and
- Unskilled workers and workers on oil rigs and dealing with explosive materials are excluded.
- Bad debts are not covered.
- No previously declined cases will be re-implemented.
- For cases involving individual Medical Underwriting with an unsatisfactory Medical Questionnaire, no cover shall be provided until such time the underwriting decision is reached and communicated to the Participant by the Takaful Provider
- Non-Working Customers will be capped till AED 1,000,000 & PTD definition to be Activities of Daily Living
 - Under this policy, a non-working customer is a Covered Person / covered individual who derives his or her entire income from real estate, asset, or investment property worldwide, without exercising any salaries occupation, any activity of civil servant or without being a self-entrepreneur. By real estate, asset, or investment property worldwide, the present Policy refers to the following among others; life coverage contracts, term accounts, shares in various companies, real estate income, stock markets, financial investments, investment funds, profits, rents dividends, capital gains, profits...etc.
- Sum Covered criteria for Coverage Amount (Subject to age limits):
 - Proprietary firm (100% ownership): coverage amount is equivalent to the percentage of ownership as per commercial registration.
 - Partnership firm: coverage amount is equivalent to percentage shareholding on each of the named partners on the date of Finance, based on the commercial registration certificate.
 - Takaful Company: Coverage Amount is equivalent to the percentage shareholding on each of the named full-time directors on the date of Finance, as appearing in the MOA /AO

TERMINATION OF BENEFITS

The Benefits under this Policy in respect of the Covered Person shall terminate upon the happening of any one or more of the following:

- Closure of the finance account with the Bank by the Covered Person;
- The Covered Person having attained the maximum coverage age specified herein;
- The Covered Person becomes a defaulter for a period of 180 days
- The Covered Person's Death;
- Cancellation of the Benefits under this Policy by the Bank at any time in accordance with the terms and conditions of this Policy.

DECLARATION

It is hereby noted and agreed that the Participant shall provide a monthly listing within 10 days from the end of each month in electronic format (Microsoft Excel Spreadsheet or Microsoft Access Database or any other format that can be easily convertible to above mentioned formats) containing the following information in respect of the Finance customers:

- Finance Account No.
- Unique Customer Identification No.
- Number of Covered Persons (Single or Joint, if joint how many Covered Persons)
- Name of the Covered Person
- Gender
- Date of Birth
- Finance Amount approved by Bank



- Finance Disbursement Date
- Date of first instalment
- Equated Monthly Installment Amount
- Period of Finance
- Finance Outstanding as at the last day of the month

CONTRIBUTION

Based on the Declaration the Coverage amount is calculated, and the agreed Contribution rate will be applied on the Coverage amount. The Bank shall pay the Contribution on a monthly basis.

CANCELLATION OF CONTRACT

It is hereby noted and agreed that either Party may cancel this Agreement by giving three (3) months written notice to that effect.

TIME LIMITATION

If a claim be made and rejected and an action or suit be not commenced within six months after such rejection or (in case of an arbitration taking place as per provisions of this Policy) within six months after the Arbitrator shall have made his award all Benefit under this Policy shall be forfeited.

GOVERNING LAW AND JURISDICTION

Governing Law : "This Takaful Policy shall be subject to and governed by, in its interpretation or in respect of any difference or dispute arising out of or in connection with it, to the laws and regulations of the United Arab Emirates, to the extent that it does not conflict with rules and principles of Sharia, in accordance to standards, resolutions, fatwas and regulations adopted by Higher Sharia Authority in Central Bank of the UAE. The competent Courts of the United Arab Emirates (other than Dubai International Financial Centre (DIFC) Courts and Abu Dhabi Global Market (ADGM) Courts) shall have the sole jurisdiction in case of any difference or dispute arising out of or in connection with this Takaful Policy.

Jurisdiction:

Each Party submits to the exclusive jurisdiction of the onshore local Courts of the United Arab Emirates (which for the avoidance of doubt excludes the DIFC Courts/ the ADGM Courts and/or any other Courts of any offshore and/or any other free zone authorities or Courts)

The Policy

1. The Policy, comprising the schedule, the respective Policies, the proposal form and other details provided to the Company, attached hereto and the application of the Participant and the individual applications, if any, of the covered persons, shall constitute the entire contract between the Parties hereto.
2. This Policy and the Schedule shall be read together as one contract and any word or expression to which a specific meaning has been assigned in any part of this Policy or of the Schedule shall bear such specific meaning wherever it may appear.
3. Special provisions shall be valid only when endorsed on this Policy or confirmed in writing by the Company.
4. Utmost Good Faith – The due observance and fulfillment of the Terms and Conditions of this Policy in so far as relating to the Participant's/Covered Persons responsibility towards the declaration of all fact's material to the takaful cover as afforded by this Policy and/or the computation of the respective contribution shall



constitute conditions precedent to the liability of the Company towards awarding any payment with respect to claims under this Policy.

- Incontestability clause shall not apply.

TERRITORIAL LIMITS

24 hours worldwide cover for UAE residence

Below countries are excluded from the scope of coverage:

- Iran, Israel, North Korea, Cuba, Syria, Crimea, North Sudan

OBSERVANCE OF CONDITIONS

The due observance and fulfillment of the terms, conditions and endorsements of this Policy by the Bank, as referenced in this Agreement, in so far as they relate to anything to be done or complied with by the Bank shall be conditions precedent to any liability of the Company to make payment under this Policy.

DEFAULTER PROVISION

Any particular monthly Finance instalment default of more than six consecutive or cumulative months in arrears will be borne by the claimant or the bank. The exposure should be always in line with the pre-scheduled Finance amount repayment.

STANDARD EXCLUSION FOR DEATH AND DISABILITY BENEFITS

No benefit will be payable should the claim event occur directly or indirectly due to the following:

- Active participation in War, warlike operations (whether war is declared or not, conventional, biological, chemical or nuclear), invasion, acts of foreign enemies, hostilities, acts of terrorism, terrorist sabotage, rebellion, mutiny, civil commotion, civil war, revolution, insurrection, military or usurped power, martial law, embargo or any act committed by any person or persons for the purpose of overthrowing a government by violent force or to influence political decision making. Terrorism (suspected or proven) shall be understood to include the consequences of hostage taking, drive-by shooting, planting of bombs and any other forms of physical violence.
- Breach of law and Criminals acts
- In the event of loss, damage, cost or expense directly or indirectly caused by, contributed to by, resulting from or arising out of or in connection with biological, chemical or nuclear explosion, pollution, contamination and/or fire following thereon.
- Suicide
- Where a covered person is admitted into the scheme within Free Cover Limit, any claim arising out of Pre-existing conditions shall be excluded for Death and Disability Benefits for a period of one year from the date of entry into the scheme. / Where a covered person is individually underwritten and accepted for cover, any disease or medical impairments not declared in the Application Form/Health Declaration/Medical Questionnaire shall be excluded. Finances granted to Finance customer for Medical Illness or Treatment of self not covered.

STANDARD EXCLUSION FOR DISABILITY BENEFITS

- Attempted suicide or self-inflicted injury whilst sane or insane.
- Aviation, gliding or any other form of aerial flight other than as a fare paying passenger of a recognized airline or charter service.
- The misuse of drugs or alcohol.



1. Claims must be notified to the Takaful Company as soon as possible but in any case, not more than 90 days after the occurrence of the incident-giving rise to the claim, together with any supporting evidence required by the Takaful Company. If the Takaful Company is not notified of the claim within that period, the Takaful Company reserves the right to refuse liability for the claim.
2. Basis of Coverage: With respect to disability claims the “claims incurred basis” means that persons whose disability commenced before joining the scheme are not covered. Usually, the incurrence date is when the claimant is off work for the first time.
3. Only comprehensive information on the exact duties involved in the claimant’s occupation can enable a decision on the claim to be made. Such information should also be made available to the relevant medical attendant so he can make a fair assessment of the case. Often the above information will not be sufficient and further medical examinations by specialists will be needed. All claims are underwritten as per policy conditions and above offer. Any changes in law will not affect the assessment of claims underwriting.
4. The Participant shall complete the standard claim form issued by the Takaful Company and produce at no cost to the Takaful Company with such evidence to substantiate the claim to the satisfaction of the Takaful Company as the Takaful Company may reasonably require.
5. The Takaful Company shall have the right and opportunity through its medical representative to examine the covered person when and so often as it may reasonably require during the pendency of a claim hereunder and, in case of death, to investigate the circumstances of death, to examine the body and unless prohibited by law, to request or order an autopsy either before or after burial.
6. The Participant shall submit the following documents within 120days from Date of Event:

For Death Claims

- Death certificate
- Postmortem report (wherever legally required)
- Police report (if death was due to an accident)
- Medical report* with detailed diagnosis and cause of death if required by the Takaful Company when the actual cause of death is not clearly mentioned in the death certificate.
- Copy of passport with visa page (where applicable / National ID card for Nationals)
- Copy of the Finance application form signed by the Covered person.
- Document to validate insurable interest/ active participation/ % of share in share capital.
- Copy of the Finance Outstanding statement since the inception of the Finance
- Any other documents may be required as per the prevailing Takaful company policies.

For Permanent Total Disablement Claims

- Disability certificate from Govt medical Board to assess activities of daily living.
- Police report (if disability is due to an accident)
- Medical report* with detailed diagnosis, cause of disability and details of treatment given (if any)
- Copy of passport with visa page (where applicable / National ID for Nationals)
- Copy of the Finance application form signed by the covered person.
- Copy of the Finance Outstanding/Sanctioned statement since the inception of the Finance
- Document to validate insurable interest/ active participation/ % of share in share capital.
- Any other documents may be required.

All papers as indicated above may be required to be produced as attested copies (other than those surrendered to the authorities) for verification before the final settlement of claim.

* Medical reports should be obtained from the chief medical officer, or any other registered medical practitioner recognised by the local authorities.

- Any payment of claim under this Policy shall be paid to Covered Person’s bank account maintained with Participant/Bank to offset Finance account balance.